



Kieu Thi Kim Hoan

Sr. Coach & Facilitator and Consultant

SUMMARY

Ms. Kieu Thi Kim Hoan has around 20 years of working experiences as Human Resource Director in Multi-National Companies in different industries - FV Hospital – Spartronics, AIA Insurance, Delta Juice, Deutsche Bank.

She has been accredited as a Master Trainer, Facilitator in Asian Pacific by well-known organizations. Over 20 years, she has trained & developed thousands of people from staff to senior management in various organizations, both foreign & domestic sectors in VN and Asian countries.

PROFESSIONAL EXPERIENCE

Human Resource Management

- FV Hospital – HR Director (2010 – 2014)
- Spartronics – HR Director (2004 – 2007)
- AIA – HR Manager (1999 – 2004)
- Delta Juice – HR Director (1998 – 1999)
- Deutsche Bank – Head of Personnel Department (1995 – 1997)

Training & Consultancy

- Tower Watson – Facilitator
- Spectra – Trainer
- Crestcom – Facilitator
- Apollo – Facilitator
- Navigos – Facilitator / Consultant

Training & Consultancy

- APM – Facilitator
- PACE – Trainer
- Brainwork – Trainer
- ISM – Trainer
- YBC – Trainer
- CTS – Trainer
- PTI – Trainer
- Learn Smart - Trainer
- Tiro Consulting Services – Trainer / Consultant
- Business Edge – Certified Trainer & Course Designer
- TUV – Trainer / Consultant

TRAINING EXPERIENCE

People Management:

- Clients: Mekong Hospital
- Nnice Karaoke
- Children Hospital 2
- Eye Hospital
- The Cliff Resort
- FV Hospital
- Petro Vietnam Institute
- States Bank Vietnam
- YBC – Public course
- APM – Public Course
- PACE – CFO – Public course
- PV Drilling
- Dai-ichi Life
- MobilePhone
- VinaPhone
- Vimedimex
- TIAGS / Tu Du Hospital
- VP Bank
- Hoan My hospital
- Thai Tuan Corporation

HR for non-HR Managers

- Clients: Saigon Tourist
- Sacombank
- Mekong Hospital
- Children Hospital 2
- ACB / Tu Du hospital
- VICEM

HR Management Overview

- Clients: Tower Watson–Public Course
- CJ group
- PACE – CPO – Public course
- Presentation Skills
- Mead-Johnson
- Petro Vietnam
- PACE – CEO – Public course

Train the Trainer

- Clients: Thaco Truong Hai/ Vinfast
- Bao Viet/ Gemadept

Conflict Management:

- Clients: Samsung / Lazada / Hoang Yen Group

Supervisory Skills for Middle Managers:

- Clients: VIFON / Gemadept / Link by Net
- MTC – Public course
- Spartronics – In-house course

Performance Appraisal (how to set Objective & KPI):

- Clients: Mai Linh Group
- Chang Shin Factory
- Vimedimex / Hoang Yen
- Business Edge
- Daiichi Life

Communication Skills

- Clients: Mai Linh Express, Hung Vuong Hospital
- O.U.C.R.U

Interviewing Skills:

- Clients: Isuzu / Petro Vietnam
- FPT / Tea-wang
- Moc Bai Vietnam
- BAT / Honda Vietnam
- Military Bank
- VP Bank

Leadership

- Clients: States Bank Vietnam
- Dong A Bank
- Gameloft
- PTI – CEO – Public course
- VIFON

Training & Development

- Clients: Petro Vietnam
- PTI – CPO – Public course
- Brainwork – Public course
- Motivation
- Petro Vietnam / ACV
- Nnice Karaoke / Hoang Yen Group
- The Cliff Resort

Planning & Time Management

- Clients: Phu My Fertilize
- Prudential / Chợ tốt

EDUCATION

1986 – 1989 Foreign Languages Centre – Ho Chi Minh City

ADVANCED LEVEL IN ENGLISH LANGUAGE

1979 – 1983 Education University of Ho Chi Minh City –

BA DEGREE IN FRENCH LANGUAGE

- 2010 (HCMC): Train the Trainer (organized by APM Thailand)
- 2008 (Malaysia) Facilitation & Training Strategies (organized by Crestcom International Ltd)
- 2007 (HCMC) Train the Trainer (organized by Apollo)
- 2005 (HCMC) Train the Trainer (organized by Business Edge)
- 2005 (US) Position Evaluation (organized by Spartan Corporation) - Workshop

- 2004 (US) Orientation (organized by Spartan Corporation)
- 2003 (HCMC) Team Building Workshop (organized by AIA HO training)
- (HCMC) Conflict Management
- 2002 (HCMC) Performance Appraisal
- 2001 (HCMC) Dynamic Communications
- (HCMC) Manage meeting & seminar
- 2000 (HCMC) Be an effective supervisor
- 1999 (HK) Orientation (Organized by AIA HO)
- 1999 (HCMC) Vietnamese Labour Law & Human Resources Management
- 1997 (Indo) HR Practical Training - Deutsche Bank AG – Jakarta Branch